

QUALITY AND ENVIRONMENTAL POLICY

"EM-PRO" d.o.o. produce products whose quality is the primary interest of all employees. Our target is to fulfill the expectations of customers, to satisfy the interests of employees and social community. "EM-PRO" d.o.o. strives to optimize and constantly improve its business processes in order to have better position on the market.

Targets of IMS in "EM-PRO" d.o.o. are set as follows:

- High product placement, which is ensured by the high quality of products, optimal prices, respecting the implementation and delivery deadlines, partnership relationship with users with maximum respect for their demands and requirements, efficient use of available resources and optimal costs.
- Continuous training for preventive actions to stop environmental pollution, saving resources, choosing work technology and continuous improvement of IMS.
- Continuous improvement of processes and products with the active participation of all employees, by introducing new products into our assortment for existing and potential users, encouraging the creativity of all employees and preserving the space from potential disruptions.

Targets are achieved by establishing, documenting, maintaining and constantly improving IMS according to standards SRPS ISO 9001:2015 and SRPS ISO 14001:2005, as well as by fulfilling the requirements of legal regulations in these areas.

This is the only way we will have new customers/users and strengthen business relations with existing customers/users, and this is a prerequisite for our existence and development.

Niš, 30.08.2024.

General Manager

Verica Pavlović